

One of the objectives that **Nanoker Research** considers as a daily challenge is the continuous improvement of its capacity to provide its Clients with better services, attention and products that respect the environment, as well as insurance for its workers.

As a formula to achieve this objective, **Nanoker Research** has implemented a Management System based on International Standard UNE-EN 9001:2015.

The capacity of the Suppliers is of vital importance to fulfill the requirements to which **Nanoker Research** commits with its Clients; therefore, one of the requirements of the Management System establishes the need to evaluate and select Suppliers based on their capacity to comply with the commercial commitments they establish with **Nanoker Research**.

The evaluation/approval process is carried out by applying at least one of the following criteria:

- Existence of a certified quality system.
- History of satisfactory services.
- Commercial references from a demanding market.
- Product homologation activities.

The performance of the existing external Suppliers will be monitored based on an annual evaluation carried out by the Purchasing Manager.

The Manager, with the collaboration of all the departments involved, establishes a control record of the services provided by the approved Suppliers and, at least once a year, evaluates their performance.

The General Manager is the person who decides to de-homologate Suppliers. This decision could be originated by:

- The analysis of the non-conformities opened to a Supplier in one year.
- Any information received by Grupo Nanoker's personnel about significant changes in the situation of a Supplier that could cause changes in the quality of the products/services that it provides.
- If the normal monitoring of the Management System determines that, given the non-conformities opened to a supplier in one quarter, an immediate action is necessary.